

## RETURN FORM

Thank you very much for your order at [www.pandomoto.com](http://www.pandomoto.com), you received our shipment today! We are glad that you chose us and hope that you will enjoy your purchase.

Please check if you have received all items of your order and if they are all OK. In case you have any question regarding your order, please let us know immediately by e-mail to [info@pandomoto.com](mailto:info@pandomoto.com)

### PLEASE BE ADVISED:

If you are not fully satisfied with Pando Moto products, we offer 30-day return policy to return them. Items must be sent back exactly the way you received them with all extras included, which means: **unused, all tags and stickers in place/not removed, with its original packaging or box**. If not, we retain the right to charge a 20 EUR restocking fee from your refund.

### TIPS FOR EASY PROCESSING:

- Prior returning your items, please send us an e-mail to [info@pandomoto.com](mailto:info@pandomoto.com) with your order number and items you chose to return from your order.
- Please enclose this form in your returns shipment.
- Return shipping costs must be paid by the customer. Make sure that there are no custom fees or taxes left to paid. For our USA customers, please use **USPS** services for any product returns.
- Refunds will be paid to the account we received the payment from (PayPal = PayPal, Credit Card = Credit Card). Refunds can take up to 7-14 working days or longer. (Shipping costs are not refundable).
- We recommend using an insured and trackable courier service as we cannot accept responsibility for goods lost or damaged in transit. Once you ship your return, please provide us with the **tracking number**.

### ADDRESS FOR RETURN:

Pando Moto, UAB  
Ukmerges g. 364-50  
Block D, Depot No. 15  
Vilnius, LT-14188  
Lithuania  
+370 682 83167  
[info@pandomoto.com](mailto:info@pandomoto.com)



### PLEASE FILL IN:

Order recipient (Name): \_\_\_\_\_ Order no.: \_\_\_\_\_

Quantity	Product name / Size	Reason for return
		Size too small Size too big Fit isn't right/I don't like Defective item Wrong item received
		Size too small Size too big Fit isn't right/I don't like Defective item Wrong item received
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