# PANDO MOTO

## RETURNS FORM USA ONLY

Thank you very much for your order at **pandomoto.com**. You received our shipment today. We hope you will enjoy the products and you are satisfied with our service.

Please check if you have received all items of your order and if they are all OK. In case you have a complaint or defective item, please inform us immediately by e-mail to **info@pandomoto.com**

**Please be advised:**

You have 30 days to return the items. Always send back items exactly the way you received them with all extras, which means: a) unused, b) all tags and stickers not removed, c) in its original packaging and d) in a covering box. If not, we retain the right to charge 20 EUR fee from your refund for re-stocking.

**Tip for easy processing:**

–   Prior returning your items, please send us an e-mail to info@pandomoto.com with your order number and which items you want to return.

–   Please enclose this form in your shipment.

–   Return shipping costs must be paid by the customer. Make sure that there are no custom fees left to paid.

–   Order returns from USA takes longer as after your return reach our USA warehouse, we do bulk shipping to our main warehouse in Lithuania for final check and refund.

–   Refunds will be paid to the account we received the payment from (PayPal = PayPal, credit card = credit card). In case you have paid by bank transfer or collect by delivery, please disclose your bank details to this form (see below). Refunds can take up to 7-14 working days or longer. (Shipping costs are not refundable).

–   We recommend using an insured and trackable courier service as we cannot accept responsibility for goods lost or damaged in transit.

**Address for returns:**

PANDO MOTO, UAB VAT number:
LT100006496813
8801 S. 78th Ave.
**Suite A98330**
Bridgeview, IL 60455
USA
(708)907-3001

**Please fill in:**
Invoice recipient (Name): _____ Order no.:_____

| Quantity | Product model. & size | Reason for returns |
|---|---|---|
| | | Too small<br>Too big<br>Fit isn't right<br>Defect<br>I Received wrong item |
| | | Too small<br>Too big<br>Fit isn't right<br>Defect<br>I Received wrong item |
| | | Too small<br>Too big<br>Fit isn't right<br>Defect<br>I Received wrong item |