

RETURNS & EXCHANGE

Thank you very much for your order at **pandomoto.com**. You received our shipment today. We hope you will enjoy the products and you are satisfied with our service.

Please check if you have received all items of your order and if they are all OK. In case you have a complaint, please inform us immediately by e-mail to **info@pandomoto.com**.

Please be advised:

You have 30 days to return the items. Always send back items exactly the way you received them, which means: a) unused, b) all tags and stickers not removed, c) in its original packaging and d) in a covering box.

Tip for easy processing:

- Only in case you want to exchange an item into the same item in another color and/or size, please send us an e-mail to **info@pandomoto.com**.
- Please enclose this form in your shipment to let us know how you want us to proceed.
- Exchange and/or Return shipping costs must be paid by the customer. For shipments outside EU make sure that there are no custom fees left to paid.
- In case of an exchange, we will send you the new item without additional shipping costs (applies for shipments within EU, not for outside EU).
- Refunds will be paid to the account we received the payment from (PayPal = PayPal, credit card = credit card). In case you have paid by bank transfer or collect by delivery, please disclose your bank details to this form (see below). Refunds can take up to 7 working days. (Shipping costs are not refundable).
- We recommend using an insured and trackable courier service as we cannot accept responsibility for goods lost or damaged in transit.

Address for exchange, returns & complaint:

Pando Moto
 D.EFFECT, UAB
 Kareiviu str. 19
 3a. 168kab.
 Vilnius, LT-09133
 Lithuania
 +37069468637



Please fill in:

Invoice recipient (Name): _____ Order no.: _____



Quantity	Product No. & Size	Reason (<u>underline</u>)	Exchange Item (color and/or size)	Refund?
		Too small Too big Fit isn't right Defect I Received wrong item		
		Too small Too big Fit isn't right Defect I Received wrong item		
		Too small Too big Fit isn't right Defect I Received wrong item		